



Step 1:
Introduce
yourselves. "Hi I'm.... &
this is.... We are..."

Step 2: Ask "Would
you like some help
solving your problem."
Yes  No  Go to teacher

Step 3: Go to a quiet
area



4 trees shade
by a classroom
under a tree
On a bench seat

Step 4: 4 Rules
Must agree to 4 rules
1. NO interrupting
2. No put downs
3. You will each get a turn
4. AGREE to solve the problem

Step 5: Listen to #1
What is your side of the story
#1?
So you're saying that...
What I'm hearing is that...

Step 6: How do you
feel?
Use the emojis for ideas on
feeling words... Give them ideas
if they are unsure.

Step 7: Listen to #2

**What is your side of the story
#2?**

**So you're saying that...
What I'm hearing is that...**

Step 8: How does that make you feel?

**Use the emojis for ideas on
feeling words... Give them ideas
if they are unsure.**

Step 9: Summarise

**So what I'm hearing is that....
Explain both sides again to
them.
Is that correct?**

Step 10: Solutions

- # 1 Do you have any solutions to
solving this problem?**
- #2 What do you think of their
solutions?**
- #2 Do you have any solutions?**

Step 11: Sign here

**Ask them to sign to say they
agree to the solution.**



They could also shake hands

Step 12:

Congratulations

Arrange to meet up

**Check in later to see how they are
going.**