

HANDLING DIFFICULT SITUATIONS

List possible solutions to the following challenges/problems which may arise for the peer mediators.

There is more than one problem:

The disputants choose not to cooperate:

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A close friend or sibling wants mediation:

The co-mediator is bossy and telling the disputants what to do:

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Some mediators are not turning up for their duty:

An ESOL student wants mediation:

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The disputants break the rules of mediation:

One disputant wants mediation and the other does not:

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A fight breaks out during a mediation:

One disputant runs off in the middle of a mediation:

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The bell goes during a mediation:

The mediators on duty come across students breaking a school rule:

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Disputants are lying during mediation:

A mediator is telling his/her best friend what goes on during his/her mediations:

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A group of students want mediation:

Disputants are “stuck” with finding a solution to their problem: